The US Government can, in limited instances, issue requests to organizations to disclose certain information for civil, criminal, administrative or national security purposes (“Requests”). Treasure Data understands the importance of protecting its customers’ data and is committed to transparency around how such Requests are handled.

As of the date indicated above in this Transparency Report, Treasure Data, Inc. and its subsidiaries have never received or responded to any Request from the US Government in respect of personal data included in Collected Data\(^1\) since Treasure Data became an independent company in June 2021, nor to its knowledge at any time before that date.

Treasure Data does not voluntarily disclose or provide any such personal data to public authorities, nor does it voluntarily permit public authorities to access its infrastructure.

In the unlikely event that Treasure Data receives a Request to disclose or provide any such personal data, we will carefully review its legality and will challenge it if there are reasonable grounds to consider it unlawful.

Treasure Data will notify the relevant customer of any Request received, if legally permitted. If prohibited, Treasure Data will endeavour to obtain a waiver of the prohibition.

Treasure Data will not disclose the requested personal data until required to do so under the applicable procedural rules, and then, will limit the disclosure to the extent possible.

Should you have any questions, please contact us at privacy@treasure-data.com

\(^1\) As defined in Treasure Data’s Terms of Service